

MARK HICKEN

Designer and Developer

mark.hicken@gmail.com
<http://www.markhicken.com/>
<http://www.linkedin.com/in/hickenm/>

About Me

I am an experienced designer/developer with proficiency in application design and development, user experience design, sound and music production, and other forms of design and development. I focus on service to my employer and coworkers.

Skills

HTML5, CSS, JavaScript, AJAX, REST, SOAP, JSON, jQuery, Bootstrap, AngularJS, Underscore/Lo-Dash, React, Redux, NodeJS, Gulp, Grunt, ASP.NET, C#, VB, WSH, PHP, WinForms, ActionScript, SQL Server, MySQL, MongoDB, Adobe Products (Photoshop, Illustrator, InDesign, Flash, Captivate, etc.), WordPress, **Google Analytics, SCORM**, Tin Can API (Experience API/xAPI), Microsoft Office, Word, Excel, SharePoint, InfoPath, **Music/Audio Recording, Animation**, Video, Audio, Protocols, Audition and Reaper.

A Experience

Sr. Software Engineer - Adobe, UT - Dec 2015 to Present

Design and develop global-scale web applications (Marketing Cloud) in a team environment.

Sr. Instructional Designer / Developer - USAA, Remote - May 2011 to Dec 2015

Project manage, design and develop dashboard/reporting, student progress, and content management applications. Design and develop online and classroom based instruction. Serve as technology consultant for instructional design teams, reporting teams and vendors.

IT Software Engineer - Banner Health, AZ - Mar 2007 to May 2011

Serve as lead developer for public website and intranet, design and implement video publishing and delivery process and support web tools, analyze data and build complex reports, design senior management presentation materials, UI and usability design and analysis, create training materials, create web and desktop driven process improvement tools.

Learning Design Consultant at USAA - Tek Systems, TX - Oct 2006 to Mar 2007

Online training course development and publishing process improvement, home equity loans course/curriculum development, conversion of print learning materials to online format using HTML, JavaScript, Flash, Captivate and Sound Forge, technical liaison between instructional designers and developers.

A Experience (continued)

Interactive Development Designer - Banner Health, AZ - Aug 2002 to Nov 2007

Web and application UI design, plan and implement web applications including the company intranet and internet web sites, develop online interactive tours, design and implement SCORM compliant eLearning courses, act as the technical liaison for the LMS, live sound and tech support for corporate leadership conferences.

Web Master / Print Tech - Digital Printing Inc. (DPI), CO - Apr 2001 to Jul 2002

Build and maintain RIP server and Linux based web/ftp server, design logos, brochures and large format prints, prepress process for Canon 4-color laser printer, Durst Lambda RGB photographic printer, HP DesignJet 5000 4-color plotter, Encad 700 4-color printers, etc. Small and large format lamination, cutting and mounting.

Web Designer / Programmer - Access Computer, ID - Aug 2000 to Oct 2000

HTML and JavaScript, post web pages, and create logo and other artwork.

Missionary - Missionary, NC - May 1998 to May 2000

Lead church meetings, manage and train teams of missionaries, proselyte door to door, teach a curriculum of 6 life improving lessons to diverse families and individuals, coach people through smoking cessation programs, give community service at many different facilities in many cities, including soup kitchens and Boys and Girls Clubs.

Web Designer / Tech Support - inQuo, UT - Aug 1997 to Jun 1998

Create and publish web pages and graphics, account management, technical support, network trouble-shooting and internet service configuration.



Education

2006 - Phoenix College - Phoenix, AZ

Associate of General Studies

2003 - Macromedia MAX - Salt Lake City

Certified Macromedia Flash MX Designer

1997 - American School - IL

High School Diploma



References

Available upon request